



ARRIVAL:

Guests will be asked to pay for their full stay via credit card upon arrival. Additional charges will be paid by guest as consumed to facilitate express check out. Pre booking for dinner will be required. Key Cards will be disinfected after each use.



FACE COVERING:

A face mask or face covering to be worn throughout the hotel.



SOCIAL DISTANCING:

Social distancing will apply when using lifts, sitting or moving around the hotel. Restaurant, bar and lobby furniture will be rearranged.



HAND SANITISER:

Hand sanitiser dispensers are in place throughout the hotel.



BEDROOMS:

The cleaning and disinfecting of rooms will focus on high touch areas and hard surfaces.



RESTAURANTS AND BARS:

All tables and condiments will be disinfected after each use. Buffet service will be limited and single use menus will be provided.



PUBLIC AREA CLEANING:

Dedicated employees will be allocated to frequently clean and disinfect key touchpoints including lifts, doors, call buttons, handrails, front of house toilets and hotel entry doors.



CONFERENCE ROOMS:

All conference room layouts are complaint with guidelines. Hand sanitiser stations are at the entrance into each room.



LEISURE CLUB:

Pre booking of the leisure club will be in place. Social distancing will apply while in the pool and gym. Limited access to the changing rooms.